

WE GET A HEALTHY PLATFORM IS A HIGH-PERFORMING PLATFORM.

CDW Amplified™ OS and Apps
SmartScan



ServiceNow platform HealthScan services by CDW

As more applications are implemented within your ServiceNow platform, it is imperative that the instance continues to be optimized for growth and scale without degrading performance. SmartScan is a thorough evaluation of your ServiceNow platform to ensure best practices are in place to give you the greatest return on investment.

CDW's SmartScan can help you achieve:

- Agility
- Operational Efficiency
- Increased Performance

Orchestrating the Right Solution

Best practice configuration ensures efficient upgrades, optimal usability and performance and ease of maintenance. CDW Solution Architects will utilize ServiceNow's HealthScan technology to compare your existing system configurations against ServiceNow best practices and make recommendations on improvements and upgradability.

Benefits You Will Receive:

- Review of current configuration against best practice configuration
- Intelligent regression testing
- Expert evaluation and practical remediation strategies

CDW GETS SERVICENOW

As a ServiceNow Elite Partner, we are driven to achieve top results for your ServiceNow initiatives. We have the experience, expertise and proven customer satisfaction track record you're looking for.

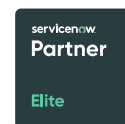
Important Stats

- Greater than 9 (out of 10) CSAT Score
Visit servicenow.com/partners to see details
- 140+ ServiceNow Certifications
- Authorized ServiceNow Trainers
- 800+ ServiceNow Application Deployments
- AXELOS® Accredited ITIL® Trainers
- IT Service Management since 2003
- ServiceNow Partner since 2013

What Our Customers Say

"Your team has been a great pleasure to work with during our transition to ServiceNow."
– Cindy (Restaurant Franchise Company, Independence, OH)

"Excellent expertise and focus on exactly what needed to be done, and delivered."
– Paula (Investment Company, Boston, MA)



CDW's full lifecycle of Services can support your business no matter where you are on your journey



Services Checklist

The following services are included in CDW's SmartScan:

Deliverables	SmartScan
ServiceNow HealthScan Pro Report	✓
Access to automated testing framework tests and test results	✓
Custom-built recommended remediation plan	✓

Proofpoints

>9

CDW's CSAT Score (out of 10)

Visit servicenow.com/partners

to see details

140+

ServiceNow Certifications

800+

ServiceNow Application Deployments

servicenow
Partner

Elite

To learn more about CDW's SmartScan engagement,
call your account manager or 866.782.4239.



CDW AMPLIFIED™
SERVICES