

# PRIVACY IMPACT ASSESSMENT

Risk Advisory Services



CDW Privacy Impact Assessments (PIA) are used to assist clients to develop a stronger and more robust privacy culture. The PIA identifies privacy risks and gaps that may exist between an organization's Information Management practices and privacy requirements. The assessments identify, assess and prioritize any deficiencies in current privacy practices against the client's privacy obligations, such as Canada's Personal Information Protection and Electronic Documents Act [PIPEDA], Ontario's Personal Health Information Protection Act [PHIPA], Canada's Freedom of Information and Protection of Privacy Act [FIPPA], the EU's General Data Protection Regulation [GDPR], CSA Model Code for the Protection of Personal Information, ISO 27018 for Cloud and others, to determine compliance with required and addressable regulatory requirements.

CDW works closely with your team(s) to conduct the assessment activities, including: reviewing Personal Information (PI) clusters, conducting interviews and workshops and performing a detailed analysis of personal information collected, used, disclosed, stored and retained by the organization.

## DELIVERABLES

### Comprehensive report and artifacts, including:

- Clear report of global privacy risk
- Assessment methodology
- Maturity state assessment
- Personal information data flow diagram(s)
- Gap analysis report
- Safeguard & controls assessment matrix
- Privacy gap analysis matrix
- Findings & remediation recommendations (including a strategic and tactical roadmap)

## BENEFITS

- A PIA serves to improve your information privacy protection posture through long- and short-term measures by providing a foundation on which to build strategic and tactical IT privacy plans, policies, procedures and guidelines
- Provides a catalogue and recommendations on privacy risks and threats, and controls are produced for a client's IT management practices
- Creates continuity between disparate information privacy protection models, processes, procedures and people policies that may be created by corporate mergers, new strategic partnerships and streamlining initiatives
- Determines the compliance of current practices with applicable data protection laws and regulations

## CDW RISK ADVISORY SERVICES

We help our clients by improving the performance of their assets in the following centres of excellence: audit and assurance, information security, IT service management and technology advisory. This framework aids in servicing the needs of diverse business sectors. Our talented and driven professionals are committed to helping organizations assess, remediate, monitor and manage operational, security, privacy and technology-related risks. This results in clients achieving their optimal potential and high performance.

### IMPACT

With our extensive industry expertise and innovative application of leading-edge solutions, we are our client's preferred provider for superior client services. Our clients appreciate our constant strive for excellence in everything we do by remaining open to new ideas, finding better ways of working and not refraining from taking risks. This composition of skills is precisely why our clients prefer our services in successfully managing risks and effectively transforming those risks into rewards.

### APPROACH

CDW provides a dependable solution for businesses that require improved operational efficiencies in the delivery of key business strategies. Focusing on audit and assurance, information security and IT service management, we offer a number of distinct advantages to our clients. Our professionals are dedicated to responsibilities including, but not limited to, assessing, remediating and managing risks, while attentively considering the protection of information assets. We understand that every business is unique and our team is dedicated to developing frameworks of success tailored to each and every client.

### CAPABILITIES

- Risk management
- Enterprise-scale audit
- Information protection
- IT Service Management (ITSM)
- ITS adoption
- Maximizing IT investment
- Business & organizational transformation
- Compliance & governance
- Operations & technology

## WHY CDW?

- Our years of experience, industry-leading expertise and partnerships with leading technology providers can help you address vulnerabilities in your network, now and in the future.
- We back up our security expertise with an array of industry and partner certifications.
- We are SOC 1, SOC 2, Protected B and PCI certified in our data centre controls

**For more information, contact your CDW account manager  
at 800.972.3922 or visit [CDW.ca/security](https://www.cdw.ca/security)**



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