



Monitoring & Dispatch Services

Proactive lifecycle management for your distributed IT needs!

It's a common scenario: you are responsible for managing geographically dispersed IT infrastructure. You have unstaffed sites, limited bandwidth and visibility of the product locations, and there is no single point of contact to operate this distributed architecture. Yet, this equipment is key for your business. **The question is, who can you trust to help operate your system efficiently and manage it proactively?**

Experts from the Schneider Electric Service Bureau are your trusted advisors for your distributed IT infrastructure. Combining 24/7 remote monitoring, proactive troubleshooting and resolution, and on-site remediation for issues that require hands-on assistance.

se.com/monitoring-dispatch

Life Is On

Schneider
Electric

Remote monitoring + proactive recommendations + qualified Field Service Representatives to boost the uptime of your IT systems!

Features	Benefits
Cloud-enabled remote monitoring	24/7 monitoring and event notification help minimize business interruptions
24/7 technical support	Remote troubleshooting via technical expert engineers
Remedial replacement of parts and batteries	Proactive shipment of replacement parts reduces time to repair
Monthly risk mitigation reporting	Reporting, including device age, incidents, and proactive maintenance recommendations
On-site service	Replacement of necessary parts or units by Field Service Representative at customer site regardless of UPS age or location

Related services from Schneider Electric:

Asset lifecycle services

Entrusting Schneider Electric with the needs of your maintenance services, qualified engineers will take care of your systems 24/7/365. Equipment replacement will be proactively recommended as the case may require. This will help you prevent unexpected downtimes and additional workload for you or your staff.

UPS Fleet Management

A large portfolio of single-phase UPS equipment can be monitored across your distributed networks and sites, above all for those facilities where you lack resources or have a limited IT expert personnel. In this case, the Schneider Electric Fleet Management service will provide you with support to help keep your system running efficiently.



Contact your account executive today and enable the uptime of your distributed IT equipment!

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