

# Apple resources to support working remotely



As companies around the world shift employees to working remotely, Apple has developed a range of resources to support you. As an Apple Authorized Reseller, we at CDW want to make you aware of those resources.

- Please read the ["Prepare your Apple devices for working remotely"](#) support article for information on preparing your environment and Apple devices for working remotely.
- You can chat online, ask questions, and get help from Apple Business support communities:
  - [Mac in Business](#)
  - [iPad in Business](#)
  - [iPhone in Business](#)
- As a reminder, employees can contact AppleCare if they need technical support while working from home. Troubleshooting help is available for Apple hardware and software including iOS and macOS, and Apple apps such as Pages, Numbers, and Keynote. To get started, employees can visit the [Apple Support](#) page and select a product to view available options.
- The App Store has curated a collection of apps including Cisco Webex, Microsoft Teams, and Slack to [help coworkers work together while remote](#). These are among the many business apps available from Apple and third parties to enable employees to stay connected, collaborative, and productive while working from home.
- Find best practices for how to clean Apple products [here](#).

For more information contact your CDW account executive or call  
**1-800-800-4239**