

Evolve Teams Enterprise Voice

Evolve IP combines the world's most stable Cisco Broadsoft PBX platform, with Microsoft Teams to deliver PSTN dial tone and advanced PBX features, contact center functionalities. Leveraging two world-class platforms with analyst-acclaimed intellectual property enables us to deploy flexible, purpose-built business collaboration experiences that are designed to meet the unique needs of your business' environment and dramatically improve your associates' productivity.

According to Gartner, by 2022, 70% of businesses will rely primarily on workstream collaboration tools to get work done.

Key Differentiators

- **Built on Cisco, the #1 VoIP Platform**
- **Proprietary IP** that enables us to continuously add unique applications and features no other provider has
- **Native, integrated voice and advanced features** enterprise businesses require
- **Contact Center Functionalities**
- **Supports SIP Phones** with direct routing
- **Maintain Teams end-user experience,** desktop & mobile
- **99.999% availability and business continuity**
- **Ability to support teams & non-Teams users**
- **One stop shop for integrated cloud solutions**

Small businesses, mid-market and enterprise organizations have different needs...needs that cannot be met by Microsoft Phone System alone. Evolve IP provides Microsoft Teams Direct Routing native integration with our Cisco voice platform and Evolve IP developed apps for advanced features that all businesses require, now and in the future.

Why choose Evolve Teams Enterprise Voice?

Evolve IP delivers a **native platform level Teams integration** that is reliable and provides an optimal end-user experience **vs. a third-party software** that is cumbersome and less intuitive. Our solution allows users to maintain Microsoft functionality in the Teams application, including mobile.

Additionally, Evolve Teams supports Shared Call Appearance (SCA) for SIP phones allowing users to migrate to Teams & enable business continuity using existing SIP handsets.

Evolve IP allows you to leverage Microsoft Teams for information workers and to support unique PBX needs of the business with our voice platform. Partnering with Microsoft and Evolve IP allows businesses to make long-term decisions and ensure flexibility to meet their evolving business needs.

Get Enterprise PBX Features along with Microsoft Teams including:

- Receptionist applications
- Multi-level auto attendants, advanced hunt groups, analog ports
- Call recording per user with portal for QA
- IVR, Callbacks, Surveys
- Wallboards and Dashboards
- CRM Integrations
- Service Management & Business Continuity via OSSmosis
- Supports SIP handsets: Existing CAPEX investment + Availability + Traditional deskphone features
- Number porting & Global presence



Evolve IP's Microsoft Teams Solution Architecture



Evolve Teams Enterprise Voice Seat Types

Voice-enable your Microsoft Teams solution with Evolve IP's Enterprise Voice seat types and get access to advanced enterprise PBX features, contact center functionalities and administration portal that will help you take collaboration and productivity to a new level, while maintaining your Teams user experience and business continuity.

ESSENTIALS	STANDARD	PLUS
<p>Includes all Microsoft features:</p> <ul style="list-style-type: none"> Domestic usage e911 DID Supports Teams-enabled handsets. 	<p>Includes all Essentials features and:</p> <ul style="list-style-type: none"> All MS Phone System features Alternate numbers Authentication of 3rd party apps Application client call control CLID delivery blocking Flash call hold Custom hold music Privacy Intercept user Selective call acceptance Selective call rejection SIP Handsets Supported 	<p>Includes all Standard features and:</p> <ul style="list-style-type: none"> All MS Phone System Features Call recording standard Pre-alerting announcement SIP Handsets Supported