

# HPE POINTNEXT SERVICES AND HPE INFOSIGHT

Automation + expertise = value

## IMPROVE UPTIME AND PERFORMANCE WITH NEXT-GENERATION SUPPORT

Combine powerful AI and machine learning capabilities enabled by HPE InfoSight with the human intelligence and expertise of HPE Pointnext Services for an improved support experience today that will only get better over time.



### The power of artificial intelligence (AI)

**HPE InfoSight** learns, over time, to identify and remediate common issues.

**11,000** projects delivered annually<sup>1</sup>

### The human element

Adding human expertise through **HPE Pointnext Services** accelerates diagnostics and problem resolution of complex issues.

### A symbiotic connection for continuous improvement

As HPE Pointnext Services experts feed HPE InfoSight with resolution information, learnings improve over time—and so does your support experience.

**25,000** IT experts across the globe

## TRUE VALUE

**4.91** out of **5** in customer satisfaction<sup>1</sup>



**Reduce risk with proactive support.** HPE InfoSight's scans, assessments, and reports proactively inform you, so you can quickly address issues such as potential capacity issues.



**Improve productivity and free IT to focus on innovation.** Automate many daily manual tasks.



**Increase your advantage with improved uptime.** Detect and analyze patterns through AI, and count on HPE Pointnext Services experts for rapid resolution of complex issues.



**Enhance the support experience.** Together, HPE InfoSight and HPE Pointnext Services deliver the best support experience today and over time.

## GET STARTED TODAY

Combine the automation of HPE InfoSight with the expertise of HPE Pointnext Services and discover the value of next-generation support.

[hpe.com/pointnext](https://hpe.com/pointnext) and [hpe.com/storage/infosight](https://hpe.com/storage/infosight)

<sup>1</sup>Based on systems with HPE Nimble Storage.