

# WE GET THE COMPLEX DECISIONS REQUIRED IN YOUR WORK FROM HOME STRATEGY.

CDW Work From Home Solutions  
Work From Home Assessment



Having the right data is critical to your organization's go-forward strategy for working from home. How productive are your workers? What technology barriers are worth the investment to overcome? Would those investments free up other costs that would help your bottom line?

CDW's Work From Home Assessment maps your end users' current experience and develops comprehensive recommendations to rapidly create or enhance your organization's work from home solution.

CDW's Work From Home Assessment can help you achieve:

-  **Operational Efficiencies**
-  **Reduced Risk**
-  **Increased Performance**

## Orchestrating the Right Solution

CDW applies our deep device and orchestration expertise to help you take the strategic steps necessary for making the most of your end users' digital experience.

Our Work From Home Assessment evaluates the end-user experience in several areas, including devices, app and data access, networking, security and support. The engagement includes:

- User and device data that give you a clear understanding of the unique use cases and personas in your environment
- Meaningful interviews with IT support leaders to validate our findings on your current-state environment
- An analysis that determines the health of the end-user experience using real-world data
- Development of recommendations to help you optimize your environment

The assessment provides data to help you:

- Make better-informed technology choices
- Understand the options available to you so you can streamline support and create a better user experience
- Create a plan to go further, faster

CDW's full lifecycle of Services can support your business no matter where you are on your journey



## CDW GETS WORKING FROM HOME

You need the right data to make decisions about your organization's new normal.

At CDW, we understand that those decisions should be informed by actual performance and productivity data that helps you make decisions to enhance your technology.

We also understand that now is the time to make principled decisions ... to get ahead of the competition.

**1**

### Assessment (30 days)

Receive a roadmap outlining your work from home program in as little as 30 days.

**2**

### Orchestration (60 days)

Implement the necessary solutions to ensure the productivity of your work from home workforce.

**3**

### Adoption (30 days)

Validate and deploy your work from home strategy.

## Services Overview

### ANSWERING KEY QUESTIONS AND CONCERNS

CDW partners with you to answer key questions and concerns about your homebound workforce, such as:

- What is the health of my current end-user experience?
- What are the specific use cases and persona types within my environment?
- How can implementing device management benefit my organization?

### RECOMMENDATIONS FOR SMART DECISION-MAKING

After the assessment, we present you with recommendations to optimize your environment. Deliverables include:

- Plans to streamline your device strategy
- Guidance to improve service delivery and enhance user productivity
- Data-driven suggestions on how to improve the end-user experience

AT-A-GLANCE	
Services	Work From Home Assessment
Managed Endpoint Agent	✓
Data analysis	✓
Persona identification	✓
Digital health scoring	✓
Recommendations in five key areas: <ul style="list-style-type: none"><li>· Endpoints and Mobility</li><li>· Collaboration</li><li>· Networking</li><li>· Application Delivery</li><li>· Cybersecurity</li></ul>	✓

**WE GET WORK FROM HOME.**

To learn more about CDW's Work From Home Assessment, contact your account manager or call 800.800.4239.



**CDW AMPLIFIED™  
SERVICES**